



December 14, 2011

To Whom It May Concern:

RE: Quercus Solutions – Letter of Reference

The College and Association of Registered Nurses of Alberta are pleased to provide Quercus Solutions with this letter of reference. Quercus recently developed a call tracking program utilizing SharePoint 2010 Enterprise for our Policy and Practice Department.

We found that Quercus Solutions deliverables not only met but exceeded expectations. During the course of the development the following attributes contributed to the success:

- CARNA staff felt that they were listened to and understood by Quercus Staff
- Prototypes were provided for testing at crucial points in the development
- CARNA staff had an opportunity to fine tune the application during development
- Quercus provided timely updates throughout the project
- A robust and solid solution was developed that addressed the users' needs
- Quercus provided full support after installation to assist users with implementation and work out any bugs

Due to the integrity and care that the Quercus staff put into this project CARNA staff were able to enter live data the first day it was put into production. Quercus is an Information Technology provider that partners with the business they are working with to create the best possible technology solutions not only for the present but with an eye to the future. The Quercus team is professional and really cares about the products and solutions they provide.

CARNA would not hesitate to recommend Quercus as a provider of IT Solutions if you are looking for a company that is honest, skilled, flexible, reliable, confident, and with a strong focus on budget and meeting timelines.

Sincerely,



Jeanette Machtemes, CMA, MBA
Director, Corporate Services