



QUERCUS

## AN EXPERIENCED INFORMATION TECHNOLOGY SERVICE PROVIDER THAT SPEAKS YOUR LANGUAGE

As a regulatory authority, you are not simply a registrar, and you are far more than standards and guidelines. You exist to encourage excellence. You are the experts - nobody knows more about your profession than you.

At Quercus, we're experts too. We excel at using technology to help you do your job better. We work hard to understand your business, we're fanatical about providing great service, and we always do what we say we're going to do.

Over the past few years we've been fortunate to deliver solutions for a number of your industry neighbours. So while we are fluent in technology, we also have the experience to speak the language of your business.



Wondering what we can do for your organization? Here are a few examples of the solutions we've been able to provide to others in your industry:

### **Worry free IT management and support**

We use a proactive approach to managing technology. We support your team and the tools they use to do their job, including servers, workstations, applications and networks. Our team will take care of those "why isn't this working" moments, allowing your team to stay focused on the job.

### **Effective document management – find what you're looking for, every time**

You have hundreds, perhaps thousands of members, each with dozens of documents. You rely heavily on forms and templates and need to be sure that everyone is using the latest version. We can make it easy for your team to find and collaborate on the documents they need, when they need it.



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### **All those forms, online**

Paper forms are a problem. Data must be keyed into an information system; documents must be scanned into a records management system. Members must be contacted to address errors and inconsistencies. We can move those forms online and have your members enter all that valuable information electronically. Reduce your team's administrative workload and give them time to focus on more meaningful activities. Productivity and accuracy improves and both your team and your members are happy.

### **Online self-service that works**

Your website is key to providing information to the general public, and is an essential tool to help your members help themselves. Reduce incoming inquiries and administrative processing through enhanced member self-service and a well-organized website.

### **A single place for your team to share and collaborate**

More and more, organizations are looking to establish an online community that their team can use to stay up-to-date, share information, access company policies, and initiate internal processes like vacation requests. An intranet can streamline access to information and business processes, making it easy for your team to stay connected.

### **Clear priorities for information technology investment**

Regulatory bodies operate in a world of constant change. The organization and its business processes must adapt, and systems must evolve to provide effective support. The result? Uncertainty as to where to invest your information technology budget. A one to three-year technology plan will align your IT spending with your business priorities, giving you the confidence that your IT dollars are being put to good use.

Let's talk. I'd love to learn more about your organization and explore how we can help you through the delivery of simple, effective technology solutions.

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